



## AGENDA ITEM NO. 6

### DUNDRY VIEW NEIGHBOURHOOD PARTNERSHIP

SEPTEMBER 2012

**Report of:** Emily Smith

**Title:** Community Safety Officer Delivery Agreement 2012/13

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#### RECOMMENDATIONS

(1) That Dundry View Neighbourhood Committee agrees the priorities for 2012/2013 ( and notes the proposed actions within the delivery agreement Appendix 1)

#### Summary:

1. Community Safety Officers (CSOs) work on a Neighbourhood basis. Dundry View's named CSO is Emily Smith. She works part-time and covers 2 Neighbourhood Partnership areas. Her programme of work is informed by four main sources:
  - Priorities identified by Neighbourhoods through Neighbourhood Forums and Partnerships - formally agreed by Neighbourhood Committees as part of their devolved services.
  - Priorities identified through Safer Bristol's strategic assessment
  - The Quality of Life survey
  - The Neighbourhood Delivery team action plan priorities (in part informed by the above)
2. The Neighbourhood Committee has devolved influence on work of CSOs and can influence priorities for the officers to work on – this is the neighbourhood element of the CSOs work programme.

## **Community Safety Priorities for Dundry View NP 2012/2013**

3. The process for choosing the neighbourhood priorities for 2012/2013 in Dundry View has been:
  - a. Emily Smith CSO for Dundry View attends all neighbourhood forums (unless on annual or sick leave). Attending the forums helps her identify emerging issues at a community level across all three wards as well as engaging with a variety of community members and representatives.
  - b. Various meetings between the CSO, Neighbourhood Coordinator and other interested parties such as the Chair of the Neighbourhood Delivery Team to collate priorities and suggest actions to deliver these priorities for the year.
  - c. Draft priorities and delivery agreement sent to the Neighbourhood Co-ordinator for distribution and comment.
  - d. Finalised neighbourhood delivery agreement presented to Neighbourhood Committee for agreement.
  
4. The neighbourhood Community Safety priorities identified through this process for 2012/13 are:
  - a. Tackle Hate Crime
  - b. Reduce the fear of crime and increase community confidence
  - c. Tackle ASB
  - d. Tackle drugs

These priorities form part of the CSO's work plan, the CSO for Dundry View has been guided by the draft document and has worked on the priorities contained within it in anticipation of the Neighbourhood Committee agreeing them formally at a full Neighbourhood Partnership. The rest of the CSO work plan is set by the Community Confidence Manager and covers other Neighbourhood Partnership areas and various themed cross border work such as facilitating partnership working and problem solving training.

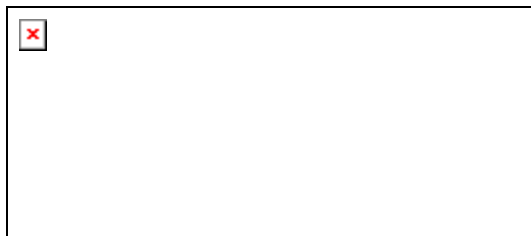
5. The CSO will undertake to feedback progress on the agreed actions and invite new issues from the Neighbourhoods from December onwards.

### **Recommendations**

That Committee notes the content of this report and agrees the Community Safety Officer Delivery Agreement for 2012/13

### **Appendices:**

1. Community Safety Officer's Delivery Agreement 2012/13



**Draft**  
**Delivery agreement**  
Safer Bristol  
Community Safety Officer  
Dundry View Neighbourhood Partnership

- Safer Bristol will work with the Neighbourhood Partnership to develop its Action Plan around community safety priorities (crime/disorder, drugs and alcohol harm and anti social behaviour) and deliver a programme of work in 2012/2013 to address the community safety issues identified through the Action Plan.
- Safer Bristol will report back on this Agreement at a NP meeting once a year, the date to be agreed by the NP.
- The Community Safety Officer acts as a single point of contact to wider Safer Bristol services and support for the Neighbourhood Partnership. The CSO will work within the NP area to gather local priorities to help inform the production of the Neighbourhood Profile within Safer Bristol's annual Crime & Disorder Strategic Assessment.
- The CSO acts as the problem-solving advisor to the NP, using the ID PARTNERS problem-solving process. The CSO will provide briefings on the Problem Solving Process on request.
- The CSO will support the delivery of Neighbourhood Forums and the forum process, tackling crime and community safety issues raised when appropriate.
- The CSO will work with communities and partners to resolve community issues around Crime and Community Safety - as identified through NP groups, other local groups and residents.

## Community Safety Priorities for the area:

The Safer Bristol Strategic Assessment provides recommendations for the Neighbourhood Delivery Teams across Bristol. The recommendations for the Bishopsworth NDT covering Greater Bedminster and Dundry View areas from the assessment are: tackle hate crime in the Dundry View; reduce anti-social behaviour and its impact particularly along East Street and Bedminster Parade focus on environmental issues of graffiti and fly-tip; tackle serious acquisitive crime within the Southville ward with a focus on a reduction in dwelling burglaries; ASB caused by young people in the parks within Greater Bedminster.

Total recorded crime in the Bishopsworth Neighbourhood Policing Area (NPA) has reduced in recent years, in line with the citywide trend. A total of 50,495 crimes were recorded by the police in 2010/11, a decrease of 6.2% from the previous year. Moreover, in the year-to-date period from April to December 2011, there were 36,739 crime recorded, a further decrease of 5.1% compared to the same period in the previous year. From these figures it is estimated there will be around 49,000 crimes by the yearend. Our strategic aim is to reduce total crime by 15% by 2014 (i.e. no more than 43,310 recorded incidents from the 2010 baseline).

In 2010/11 there were nearly 61,000 incidents of anti-social behaviour reported to the city's authorities, down 12% on 2009/10 figures. Bishopsworth NPA had just over 9,000 reported incidents of ASB in the period (a rate of 152 incidents per 1,000 population). Hartcliffe and Whitchurch Park are above the Bishopsworth neighbourhood Policing area average in terms of number of reported incidents of ASB, criminal damage and experience 1.5 times the citywide number of deliberate fires/arson. Perceptions of ASB and fear of crime were also higher in all three Dundry View wards.

The most common Neighbourhood Forum community safety related issues across Dundry View NP area are motorcycle nuisance, speeding, parking, dog fouling and ASB. Issues relating to street drinking, and drug use have also been raised.

The Community Safety Officer will concentrate actions around community safety and crime prevention and the work will feature many of the perennial problems in the area raised by residents. Priority themes that complement the NDT action plan including ASB, building community capacity & tackling hate crime.

Draft 14/09/2012

## **APPENDIX 1**

The CSO will support the area's NDT to act responsively to issues as they emerge by providing support around using the ID PARTNERS joint problem solving process and assisting in the development of problem solving plans.

Dundry View Neighbourhood Partnership.  
Community Safety Officer Delivery Agreement

	Priority/ Issue		Proposed Action	Who is responsible – lead agencies and/or people	Timescale	Measure / Monitoring	Update
1	Tackle Hate Crime	1.1	Produce problem solving plan around tackling hate crime within Dundry view using the SB Hate Crime needs assessment 2011 as a baseline	Safer Bristol	By March 2013	Increase by 25% reports of hate crime within Dundry View for disabilist and race hate.	PSP started, research in to the issue across Dundry view taking place. Partners and support agencies contacted and on board. Further meetings booked next one September
		1.2	Positively promote the work or local agencies and support services locally	Safer Bristol	2012-2013	At least one quarterly news article in each Wham edition (total of 4 in the Wham)	Full page Wham article on Hate crime and services that can be provided, help and advice information. May 2012 Issue

	Priority/ Issue		Proposed Action	Who is responsible – lead agencies and/or people	Timescale	Measure / Monitoring	Update
		1.3	Arrange awareness sessions for agency staff around hate crime	Safer Bristol	2012/13	2 sessions arranged and completed by March 2013	Majority of PCSOs have had awareness training on disablist hate crime from DICE (Disablist incidents and Crime Education) July 2012
2	Reduce the Fear of Crime and Increase Community confidence	2.1	Coordinate a minimum of 1 multi-agency day-of-action per quarter (focussing on local issues or those raised at forums or NDT level)	Safer Bristol	2012/13	4 days of action events delivered by 31 <sup>st</sup> March 2013 with 1 delivered each quarter from April 2012	Planned day of Action around street dinking in Withywood park originally planned for July 2012 has had to be moved to September 2012 due to Police availability

	Priority/ Issue		Proposed Action	Who is responsible – lead agencies and/or people	Timescale	Measure / Monitoring	Update
		2.2	Represent Safer Bristol, support / participate / attend local clubs, multi-agency walkabouts and engagement activities in each ward	Safer Bristol	2012/13	-Participate in or set up 6 Walkabouts or engagement events by March 2013 - Visit 3 groups by march 2013	Attended/helped at a Jubilee event at HBH Community Action, June 2012 Attended 3 housing lead walkabout Apr-Sept. Organised 3 site visits, door knocking, engagement and walkabouts Apr - Sept
		2.3	Encourage local people to engage with the Police and other agencies and share crime related intelligence. Publicity of Neighbourhood Forums and increase awareness of reporting mechanisms	Safer Bristol	2012/13	Deliver/hand out at least 30 reporting cards each quarter.	Visit local groups and forums such as HBH Community Action, Bristol South Community Watch, Withywood forum. Speak with residents encourage reporting via all avenues. Continual promotion of NF.



	Priority/ Issue		Proposed Action	Who is responsible – lead agencies and/or people	Timescale	Measure / Monitoring	Update
		2.4	Attend Neighbourhood Forums to respond to community safety priorities and identify emerging priorities	Safer Bristol	2012/13	Attendance at qtrly meetings	Have attended all NF except when on leave. Presented and chaired at NF when needed. Positively contribute to the NF discussions and often able to direct residents with problem to a solution. Complex issues taken to NDT for joint action.
		2.5	Promote local initiatives to design out crime – e.g alley gating schemes and shed burglary schemes	Safer Bristol	2012/13	-Deliver 2 designing out crime initiatives by 31 <sup>st</sup> March 2013	Promote and support local PCSO to train residents in Speed Watch.

	Priority/ Issue		Proposed Action	Who is responsible – lead agencies and/or people	Timescale	Measure / Monitoring	Update
3	Tackle ASB	3.1	Lead on identified hotspots of ASB. Work with partners as part of the Multi agency ASB group and NDT on problem solving plans	Safer Bristol	2012/13	-Complete at least 1 PSP by 31 <sup>st</sup> March 2013	St Peters Rise has experienced high levels of ASB over the last few months working with the ASB case Officer, Police, housing and Youth Services to deal with issues. CSO not leading as Safer Bristol ASB worker more appropriate lead. On-going
		3.2	Promote Transformers to encourage young people to generate ideas to improve the local area	Safer Bristol	2012/13	At least 1 Transformers applications from area by 31 <sup>st</sup> March 2013	Promotion to all local schools and youth projects. Successful bids Rm 13 Hartcliffe arts project based within Willmott Park South Bristol Youth Forum successful bid.

	Priority/ Issue		Proposed Action	Who is responsible – lead agencies and/or people	Timescale	Measure / Monitoring	Update
		3.3	Support local resident/agency bids for targeted ASB reduction based activities (eg diversionary activities)	Safer Bristol	2012/13	2 Bids submitted NDT/Wellbeing Fund by 31 <sup>st</sup> March 2012	Tri-signs bid successful with agency contact info in key hotspot locations. Speed Watch bid successful to kit out speed watch volunteers in Dundry View.
		3.4	Promote community led reporting of problems and issues, Neighbourhood Watch, supporting existing residents ensure relevant reporting details are up to date and available locally.	Safer Bristol		- Attend 4 events to promote up to date contact details for agencies	Attended -Asda Whitchurch Event although out of area, many resident sin Whitchurch Park access it. Support HBH and BSCW regularly (at least monthly) as key local organisations focussing on ASB and crime. CSO attended and supported event with Knightstone Housing for their tenants.

	Priority/ Issue		Proposed Action	Who is responsible – lead agencies and/or people	Timescale	Measure / Monitoring	Update
4	Tackle drugs	4.1	Encourage and develop the reporting of community intelligence relating to use and supply. Working with Operation Beacon on street level up approach to tackling drugs.	Police/ Safer Bristol	Ongoing	Promote at NF and walkabouts attended	Regularly update Op Beacon on local intelligence from the community. Support Op Beacon on raids in the community and speak to residents surrounding the property being raided. Several successful raids have taken place over last 6 months. Continue to work with Op Beacon, local Beat team and housing on problem locations and properties.
		4.2	Promote awareness of and referrals to drug support networks and provide link to Safer Bristol Drugs Strategy Team	Safer Bristol	Ongoing	Promotion at NF and walkabouts/events	Publicise and promote key messages from the Drugs Strategy Team

	Priority/ Issue		Proposed Action	Who is responsible – lead agencies and/or people	Timescale	Measure / Monitoring	Update
5	Facilitate Partnership Activity	5.1	Support partnership activity to address seasonal crime and disorder such as mischief week and alcohol fuelled disorder	Safer Bristol	2012	- Deliver 2 awareness campaigns by 31 <sup>st</sup> March 2013	
		5.2	Support NDT as ID PARTNERS champion, deliver ID PARTNERS problem solving training as required	Safer Bristol	Ongoing	Train 2 officers in ID PARTNERS by 31 <sup>st</sup> March 2013	Administer and support NDT at monthly meetings. 4 Training sessions booked in for 2012/13 where CSO will be the trainer
6	Publicity	6.1	Publicise tackling crime, drugs and community safety positive news stories	Safer Bristol Police	2012-13	3 positive news stories per quarter uploaded to local Website and/or Community newsletter	- Seasonal initiatives eg burglary Hate Crime message and support organisations promoted.

	Priority/ Issue		Proposed Action	Who is responsible – lead agencies and/or people	Timescale	Measure / Monitoring	Update
		6.2	Improve the publicity of Neighbourhood Forums and increase awareness of community safety reporting mechanisms	Neighbourhood Engagement Officers Safer Bristol	2012-13	Meet with NEO's regularly and deliver forum publicity to poor engagement areas	Worked with Heather Williams at events, forums and problem locations highlighted at Forums. Recently Long Way Avenue, door knocking and questionnaires
		6.3	Collate local tackling crime good news stories from Dundry View to citywide and ensure they are published through Safer Bristol's marketing and communications schedule	Safer Bristol Police	2012-13	2 positive news stories published in Evening Post (or other local media) by 31 March 2013	Spoke on Radio Bristol supporting 'In My Area' program on Hartcliffe (July 2012)